

Adult Care Officer
Cheryl Stanley

- ARCH Home Visiting Services, Adult Care Officer, can undertake proactive care assessments, this is another strand of the ageing well agenda. Cheryl is a HCA by background and can undertake observations and comprehensive geriatric assessments. Cheryl can also undertake advance care planning and respect forms.
- Criteria is patient needs to be house-bound
- Once the referral has been made it can take a few days for contact to be made.
- Cheryl can also refer to other services such as:
- Befriending
- Social Prescriber
- Voluntary Services
- CAP– Physio and Occupational Therapists for mobility aids/equipment
- Palliative Care Team
- Derbyshire Fire and Rescue
- Adult Social Care

Church Farm Primary Care Centre

Steeple Drive

Ripley

Derbyshire

01773 514149 (professional use only not to be given to patients)

Feedback we have received

- The visit was conducted in a professional manner and I had everything needed explained to me
- Much needed service so patient and carers don't feel neglected or forgotten
- Very helpful to have the extra capacity
- Helped greatly with our visit work load
- Ability to spend more time F2F in practice has been helpful
- Care, dedication and attentiveness was



**ARCH HOME
VISTING SERVICE**

**PROVIDING COVER
FOR 9
SURGERIES**

**RIPLEY MED CENTRE
JESSOP MEDICAL
IVY GROVE
PARKSIDE SURGERY
CRICH SURGERY
SOMERCOTES MP
BROOKLYN
KELVINGROVE
PARK**

Staff within ARCH HVS

Admin Staff

Rebecca Tomlinson-Operations Manager

Natalie Walker-Operations Assistant

Kirstie Valentine-Business Support

Lyn Vine- Business Support

Ruby Byard-Fowkes- Admin Apprentice

Clinical Staff

Natalie Craven- GP/clinical lead for ARCH PCN

Ewen Ross- GP

Ling Lee-GP

Mary Evans-ANP

Angela Litchfield-ANP

Fran Hayes - ANP

Amy Summers-Trainee ANP

Rachel Joseph-Trainee ACP (OT, Mental Health)

Suzanne Wilson-Trainee ACP (Paramedic)

Cheryl Stanley- Adult Care Officer

So what is ARCH HVS ?

ARCH HVS have been operating since

January 2022 completing

- Urgent Community Response
- Anticipatory Care
- Enhanced Health in Care Homes
- Currently ARCH HVS are providing an acute visiting service Monday-Thursday 8-6:30pm.
- In August 2022 ARCH HVS commenced completing Pro-active care appointments on Fri-

Criteria Requirements:

- All ages (needs to be housebound this can be temporary or permanent)
- Elderly
- Palliative Care Patients
- Significant Health needs



ARCH HVS

- An Integrated Service
- MDT Approach-streamlined referrals between professionals
- A more rapid response preventing unnecessary admissions to secondary care
- Lifting Home Visits from GP-easing some of the workload pressure.
- Eventual absorption of care home work, visits including palliative care, annual reviews and management of long term conditions.